

RISK DISCLOSURE

Prospective clients should carefully review the following risk disclosures. This notice does not cover every risk associated with trading Financial Instruments, including Contracts for Difference (CFDs) and equities, but outlines the general nature of those risks in a fair and non-misleading manner.

CFDs are complex, leveraged financial products and are not appropriate for all investors. Because they are leveraged, even small market movements can have a significant impact on your position. CFDs remain open until you decide to close them. Trading CFDs carries a high level of risk and may result in the loss of your entire invested capital. You should only trade if you fully understand the risks involved and are prepared to lose the funds you invest.

Countwice Ltd (the “Company”) does not provide investment advice or recommendations. Before opening an account, you should assess whether a particular Financial Instrument is suitable for your financial circumstances and objectives. If you are unsure about the risks, you should seek advice from an independent financial advisor. If you still do not fully understand the risks, you should not trade.

The value of Financial Instruments can rise or fall, and losses may exceed your initial investment.

For any inquiries you can send an email to contact@369markets.com

Technical Risks

Technical risks often arise due to failures of communication systems, electronic platforms, or other technical infrastructure. Since online trading is performed using electronic means, technical risk can occur. System errors may cause orders to be delayed, incorrectly executed, or not executed at all. The Company accepts no liability for such failures.

Unusual / Volatile Market Conditions

During unusual or volatile market conditions, order execution may be delayed beyond normal timeframes.

Market volatility may create conditions in which Orders are difficult to execute, as prices can move rapidly and differ significantly from the requested level. In such cases, an Order may be executed at the next best available price or at the prevailing market value rather than the requested price.

High trading volume may also lead to slippage, particularly where there is insufficient liquidity to execute all Orders at the requested price.

Once a Stop Order is triggered, it becomes a market order and will be executed at the best available price. As a result, there is no guarantee that the execution price will match the specified level, and slippage may occur depending on market conditions.

Under certain market conditions, it may be impossible to close a position. Rapid price movements or exchange-imposed suspensions may prevent execution at your requested price. Stop Loss orders may not limit losses as expected.

Some instruments experience large and rapid price fluctuations. Derivative prices are based on the value of underlying assets such as currencies, commodities, shares, or indices. These markets can be extremely volatile and influenced by economic, political, governmental, and market sentiment factors. Under certain conditions, orders may not be executed at the requested price, leading to unexpected losses. Stop Loss orders do not guarantee protection against losses.

Execution through Trading Platform

The Client acknowledges that the only reliable source of price quotes is the live Server feed. Quotes displayed on the Client's trading terminal may not always be accurate or complete, as interruptions or disruptions in the connection between the Client's terminal and the Server may prevent certain quotes from being received.

The Client further acknowledges that once an instruction has been sent to the Server—whether to place, modify, or delete an Order, or to open or close a position—it cannot be cancelled by simply closing the relevant order or position window, as the instruction will continue to be processed by the Server.

Communication Risks

Client understands that failure in communication might result to financial risks. Client therefore accepts the risk from delayed or failed communications between the Client and the Company. The Company will do anything possible to ensure that timely communication is effected, however this cannot be guaranteed.

Force Majeure

In the event of circumstances beyond the Company's control (force majeure), you accept that the Company cannot not be held liable for the risk of any resulting financial losses.

Foreign Exchange and Derivative Products

Trading in foreign exchange and derivative products such as futures, options, and CFDs involves substantial risk. These products are not suitable for everyone. Certain trading strategies (e.g., spreads or straddles) may carry risks similar to holding long or short positions. You should not trade these instruments unless you fully understand their nature and potential exposure to loss, including the possibility of losing all your funds.

Use of Leverage

Trading is performed using leverage. This means that small price movements can result in significant gains or losses. If the market moves against you, losses may exceed the funds deposited. You are fully responsible for your trading decisions, strategy, and available financial resources.

The Client acknowledges that the use of leverage in margin trading can have a significant impact on their trading account. Even small fluctuations in exchange rates or instrument prices may result in substantial losses, including the potential loss of the Client's total deposit.

The Client understands and accepts full responsibility for the use of their funds and for all risks associated with trading activity.

Liquidity Risk

Liquidity risk refers to the possibility that the Client may be unable to execute, close, or adjust a trading position at the desired price due to insufficient market liquidity.

In conditions of low liquidity, there may be fewer market participants or limited available volume, which can result in delays in execution, wider spreads, or execution at prices different from those requested.

The Client acknowledges that liquidity risk may increase during periods of market volatility, economic announcements, or outside normal trading hours, and may lead to partial fills or slippage.

Therefore, certain underlying assets may become illiquid due to reduced demand, making it difficult to sell positions or determine their value and associated risks.

Futures

Futures trading involves entering into agreements to buy or sell a financial instrument or underlying asset at a predetermined price on a specified future date.

The Client acknowledges that futures contracts are typically leveraged products, which means that a relatively small initial margin can result in significant exposure. As a result, both potential profits and losses may be amplified, and losses may exceed the initial investment.

Futures contracts are subject to expiration dates, and positions that remain open until expiry may be automatically closed or rolled over, depending on the Company's policies. Market conditions, including volatility and liquidity, may significantly affect pricing and execution.

The Client understands the risks associated with futures trading and accepts full responsibility for any resulting gains or losses.

Contracts for Difference (CFDs)

Contracts for Difference (CFDs) are financial derivatives that allow the Client to speculate on the price movements of an underlying asset without owning the asset itself.

The Client acknowledges that CFD trading is a leveraged product, meaning that a small initial investment (margin) can provide exposure to a larger position. While this may increase potential profits, it also significantly increases the risk of losses, which may exceed the initial deposit.

CFDs enable the Client to take both long (buy) and short (sell) positions, depending on market expectations. However, prices may be affected by market volatility, liquidity conditions, and other external factors, which may lead to slippage or execution at prices different from those requested.

The Client further understands that holding CFD positions overnight may result in additional costs, such as swaps or financing charges, and that certain positions may be subject to automatic closure, rollover, or margin requirements as determined by the Company.

The Client accepts full responsibility for understanding the risks associated with CFD trading and for any resulting gains or losses.

Taxation, Charges and other Fees

The Client is advised that changes in personal circumstances, applicable laws, or other relevant factors may result in their trading activities being subject to taxes and/or other duties. The Company does not guarantee that such liabilities will not arise. The Client is solely responsible for determining and fulfilling any tax or duty obligations related to their trading activities.

The Company strongly recommends that the Client fully understands all applicable commissions, fees, and charges before commencing trading. Where charges are not expressed in monetary terms (for example, where they are incorporated into spreads), the Client should request a written explanation with illustrative examples to clearly understand their financial impact.

The Company is not a Tax Advisory Institution; therefore the Client is sole responsible to determine his/her taxation responsibilities.

Third-Party Risk

For the delivery of the services to the Client, the Company may cooperate with third parties. In particular, the Company will transfer client funds to third parties (such as banks, brokers, clearing houses, or counterparties) to facilitate transactions or meet margin requirements. The Company is not responsible for the actions or failures of these third parties. Funds may be held in pooled accounts and may not be separately identifiable. In the event of a third party's insolvency, recovery of funds may be limited, and losses may occur.